

Unit Title: Working In Catering

Unit Level: Entry 2

Unit Credit Value: 2 GLH: 20

LASER Unit Code: WJB351 Ofqual Unit Code: R/504/1459

This unit has 5 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know safety rules in a catering work place.	1.1	State health and safety rules in a catering work place.
		1.2	Maintain the safety of self and others in a catering work place.
		1.3	Identify fire procedures in a catering work place.
2.	Know types of catering equipment used in a work place.	2.1	Recognise common catering equipment used in a work place.
		2.2	Name common pieces of catering equipment used in a work place.
		2.3	State his/her use of catering equipment in a work place.
3.	Be able to use a piece of catering equipment safely in a work place.	3.1	Participate in a given activity using catering equipment in a work place, safely.
4.	Be able to store different types of catering equipment in a work place.	4.1	Participate in cleaning and storing catering equipment in a work place safely after use.
5.	Be able to communicate in a catering work place.	5.1	Respond to queries politely.
		5.2	Identify a person to refer a query to in a catering work place.
		5.3	Identify a person to refer a complaint to in a catering work place.

Assessment Guidance:	
NA	

Additional Information:	
NA	