

Unit Title: Working In A Team
Unit Level: 2
Unit Credit Value: 2
GLH: 12
LASER Unit Code: WJB082
Ofqual Unit Code: F/502/3538

This unit has 3 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to apply the skills needed to form collaborative relationships.	1.1	Demonstrate the ability to participate effectively in a team, showing they can: a. Help establish a consensus and reach agreements b. Be open and receptive to other people's ideas and input. c. Provide constructive support and feedback to others. d. Perform their agreed role and assigned tasks in a manner that ensures group success.
2.	Be able to adapt their behaviour within a team to ensure successful working relationships are established and maintained.	2.1	Reflect on their own performance and behaviour in the team and assess the influence this has on others.
		2.2	Use a range of verbal and non-verbal techniques that help facilitate discussions and support other team members.
3.	Know the approaches that can be used to resolve issues and achieve team goals.	3.1	Demonstrate some empathy skills in appreciating other team members' positions.
		3.2	Demonstrate the ability to compromise if necessary to ensure that the team goals are achieved.

Assessment Guidance:
NA

Additional Information:
NA