

Unit Title:	Principles Of Working In The Private Security Industry
Unit Level:	Level 2
Unit Credit Value:	2
GLH:	17
Trident Unit Code:	WJG932
Ofqual Unit Code:	R/617/9674

This unit has 11 learning outcomes.

Learning Outcome (The Learner will):		Assessment Criteria (The Learner can):	
1.	Know the main characteristics and purposes of the Private Security Industry.	1.1	Identify the key purposes of the private security industry.
		1.2	State the aims and functions of the Security Industry Authority (SIA).
		1.3	Recognise the required standards of behaviour of a security operative.
		1.4	Identify the benefits of community safety initiatives.
		1.5	Recognise how assignment instructions support the Security Operative role.
		1.6	Recognise how each security operative role may use CCTV.
		1.7	Identify the limitations of CCTV within the security operative role.
		1.8	State the purpose of the Approved Contractor Scheme.
2.	Understand legislation as it applies to a security operative.	2.1	Identify the differences between Civil and Criminal Law.
		2.2	State the main aims of the Private Security Industry Act 2001.
		2.3	Identify key legislation relating to promoting equality and diversity in the workplace.
		2.4	Identify licensable roles under the Private Security Act.
		2.5	Identify how data protection regulation impacts on the security operative.
3.	Understand arrest procedures relevant to security operatives.	3.1	State the meaning of arrest.
		3.2	Identify offences for which a security operative can make an arrest.
		3.3	Identify the limitations to a security operative's powers of arrest.
		3.4	State procedures to follow when making an arrest.
		3.5	State why an arrest should only be made as a last resort.
		3.6	State procedures following an arrest.
		3.7	State what is meant by 'reasonable' and 'necessary' force.
4.	Understand the importance of safe working practices.	4.1	Identify responsibilities under the Health and Safety at Work etc. Act.



		4.2	Identify the risks of lone working within the private security industry.
		4.3	Identify typical workplace hazards and risks.
		4.4	State how to minimise risk to personal safety at work.
		4.5	Identify safety signs and signals.
		4.6	State procedures to be followed for recording and reporting accidents and health and safety incidents.
		4.7	Identify ways to keep personal information safe.
5.	Understand fire procedures in the workplace.	5.1	Identify the elements that must be present for fire to exist.
		5.2	State the actions to be taken upon discovering a fire.
		5.3	Identify basic fire safety controls.
		5.4	Identify classifications of fire.
		5.5	Identify the different types of fire-fighting equipment.
		5.6	Identify the role of a fire marshal in the event of an emergency.
6.	Understand emergencies and the importance of emergency procedures.	6.1	Identify the key emergency terms.
		6.2	Identify different types of emergencies within the workplace.
		6.3	Recognise how people react when emergencies occur.
		6.4	Identify actions to be taken in an emergency situation.
		6.5	Identify the role of the security operative in relation to first aid incidents.
		6.6	Recognise evacuation principles.
7.	Understand how to communicate effectively as a security operative.	7.1	Identify the different types of communication.
		7.2	State the importance of effective communication.
		7.3	Identify the benefits of teamwork in the private security industry.
		7.4	State the principles of customer service.
		7.5	Recognise diverse customer needs and expectations.
8.	Understand record keeping relevant to the role of the security operative.	8.1	State the importance of accurate record keeping.
		8.2	Identify the types of records that may need to be completed.
		8.3	Identify what information to include in records.
		8.4	Demonstrate the accurate completion of an evidential statement (Section 9 Statement).
		8.5	State the process of attending court to give evidence.
9.	Understand terror threats and the role of the security operative in the event of a threat.	9.1	Identify the different threat levels.
		9.2	Recognise the common terror attack methods.



		9.3	Recognise the actions to take in the event of a terror threat.
		9.4	Identify the procedures for dealing with suspicious items.
		9.5	Identify behaviours that could indicate suspicious activity.
		9.6	Identify how to respond to suspicious behaviour.
10.	Understand how to keep vulnerable people safe.	10.1	Recognise duty of care with regard to vulnerable people.
		10.2	Identify factors that could make someone vulnerable.
		10.3	Identify actions that the security operative should take towards vulnerable individuals.
		10.4	Identify behaviours that may be exhibited by sexual predators.
		10.5	Identify indicators of abuse.
		10.6	State how to deal with allegations of sexual assault.
		10.7	State how to deal with anti-social behaviour.
11.	Understand good practice for post incident management.	11.1	Identify sources of post incident support available.
		11.2	State why accessing support following an incident is important.
		11.3	State the benefits of reflecting on incidents.
		11.4	Identify why it is important for security operatives to contribute to improving practice.

Assessment Guidance:

This unit must be assessed according to the SIA's 'Get Training' - Requirements for Awarding Organisations and Training Centres delivering SIA Licence to Practice Qualifications.

Additional Information:

NA