

Unit Title: Principles Of Working As A Door Supervisor In The Private Security Industry
 Unit Level: Level 2
 Unit Credit Value: 1
 GLH: 11
 Trident Unit Code: WJG930
 Ofqual Unit Code: J/617/9672

This unit has 7 learning outcomes.

Learning Outcome (The Learner will):		Assessment Criteria (The Learner can):	
1.	Understand crimes relevant to door supervision.	1.1	Recognise the types of crimes against a person that a door supervisor may come across.
		1.2	Recognise common crimes against property and premises that a door supervisor may come across.
		1.3	Identify an offensive weapon.
2.	Know how to conduct effective search procedures.	2.1	State the different type of searches carried out by a door supervisor.
		2.2	Identify a door supervisor's right to search.
		2.3	Identify the different types of searching equipment.
		2.4	Recognise possible hazards when conducting a search.
		2.5	State the precautions to take when carrying out a search.
		2.6	State the actions to take if an incident or an accident occurs.
		2.7	Demonstrate how to search people and their personal possessions.
		2.8	Identify the reasons for carrying out a premises search.
		2.9	Recognise actions to take in the event of a search refusal.
		2.10	Identify reasons for completing search documentation.
		2.11	Identify actions to take if a prohibited or restricted item is found during a search.
3.	Understand drug-misuse legislation, issues and procedures relevant to the role of a door supervisor.	3.1	Identify relevant aspects of drug-misuse legislation.
		3.2	Identify common types of illegal drugs.
		3.3	Recognise the signs and symptoms of drug use.
		3.4	Identify the signs that may indicate drug dealing.
		3.5	State the procedure for dealing with individuals found to be in possession of drugs.
		3.6	State the procedures for handling and storing seized drugs.



		3.7	State how to dispose of drug related litter and contaminated waste.
4.	Understand preservation of evidence relevant to the role of a door supervisor.	4.1	State reasons for recording and preserving crime scenes.
		4.2	State actions to take to preserve evidence after an incident.
		4.3	Identify circumstances when a door supervisor should call the police.
		4.4	Identify how different types of evidence can be obtained at a crime scene.
5.	Understand licensing law relevant to the role of a door supervisor.	5.1	Identify the licensing objectives.
		5.2	State the law in relation to refusing entry and ejecting customers.
		5.3	Identify police powers regarding licensed premises.
		5.4	State the rights and duties of licensees and door supervisors as their representatives.
		5.5	State the role of the designated premises supervisor (DPS) / premises manager (PM).
		5.6	State the law regarding children and young persons on licensed premises.
		5.7	State conduct that is unlawful under licensing, gaming and sexual offences legislation.
		5.8	Identify acceptable forms of proof of age.
6.	Understand queue management and venue capacity responsibilities relevant to a door supervisor.	6.1	State the responsibilities of a door supervisor when controlling queues.
		6.2	Recognise the benefits of queue control.
		6.3	Identify the importance of following dispersal procedures.
		6.4	State why communication is important throughout the queuing process.
		6.5	State the responsibilities of a door supervisor in relation to crowd capacity regulations.
		6.6	Identify how and when to monitor a queue for potential safety issues.
		6.7	State the factors to consider when ejecting or refusing entry to a person who may be vulnerable.
7.	Know how to use equipment relevant to a door supervisor.	7.1	Recognise equipment used to manage venue capacity.
		7.2	Recognise the different types of personal protective equipment relevant to the role of a door supervisor.
		7.3	State the purpose of using body-worn cameras (BWC).
		7.4	Identify how to communicate effectively using relevant equipment.
		7.5	Demonstrate effective use of communication devices.



Assessment Guidance:

This unit must be assessed according to the SIA's 'Get Training' - Requirements for Awarding Organisations and Training Centres delivering SIA Licence to Practice Qualifications.

Additional Information:

NA