

Unit Title: Using Mobile Devices
Unit Level: Level 2
Unit Credit Value: 2
GLH: 15
LASER Unit Code: WJH162
Ofqual Unit Code: R/650/1750

 This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to set up and customise a mobile device.	1.1	Describe the purpose of the different features and shortcomings of a mobile device.
		1.2	Describe different methods that can be used to access mobile networks.
		1.3	Prepare, set up and configure a mobile device.
		1.4	Select, use and customise interface features and settings to meet needs and improve efficiency.
		1.5	Describe health and safety issues associated with the use of mobile devices.
		1.6	Apply guidelines and procedures for the use of mobile devices.
2.	Be able to use mobile apps and files.	2.1	Select and use apps and files on the mobile device to meet needs.
		2.2	Define file formats for use with mobile devices.
		2.3	Prepare or convert files to a format for use with a mobile device.
		2.4	Input data into a mobile device.
		2.5	Organise and store data on a mobile device.
		2.6	Retrieve data from a mobile device.
3.	Be able to transfer data between mobile devices.	3.1	Describe different types of secure connection methods that can be used between devices.
		3.2	Define the software requirements and techniques to connect and synchronise devices.
		3.3	Transfer information to and from mobile devices using secure connection procedures.
		3.4	Synchronise mobile device data with source data.
		3.5	Describe copyright and other constraints on the use and transfer of information.

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		3.6	Describe the importance of staying safe and keeping information secure when using a mobile device.
		3.7	Keep information secure when using a mobile device.
4.	Be able to optimise the performance of mobile devices.	4.1	Describe factors that affect mobile device performance..
		4.2	Identify ways of improving mobile device performance.
		4.3	Optimise mobile device performance.
		4.4	Identify a range of problems that may affect mobile devices.
		4.5	Describe the causes of common problems that may affect mobile devices.
		4.6	Solve simple mobile device problems.
		4.7	Identify situations when expert advice is needed to solve a problem with a mobile device.

Assessment Guidance:

Additional Information:
NA