

Unit Title: Health Care Practice
Unit Level: Level 2
Unit Credit Value: 6
GLH: 60
LASER Unit Code: WJF223
Ofqual Unit Code: L/507/0703

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know how to establish a positive relationship between professional and clients and/or patients.	1.1	Report on communication exchanges in terms of: (a) verbal and non-verbal communication (b) listening skills (c) barriers to communication (d) how barriers to communication may be overcome.
2.	Know about the support needs of patients and/or clients and their families.	2.1	Describe the action that health care professionals should take to enable clients and/or patients to achieve maximum independence in given situations.
		2.2	Describe ways that the health care professional can help a family to manage a patient and/or client's altered health status.
3.	Know about factors that affect the well-being of patients and/or clients.	3.1	Identify factors that affect the well-being of clients in each of the following areas: (a) physical (b) psychological (c) social.
4.	Know how cultural and religious factors can impact on health care.	4.1	Explain how religious and cultural values can affect health care.
		4.2	Describe how the health care professional should plan to address patient's/client's religious and/or cultural preferences.

Assessment Guidance:

NA

Additional Information:

NA