

Unit Title: The Mentoring Process
Unit Level: Level 2
Unit Credit Value: 3
GLH: 24
LASER Unit Code: WJD451
Ofqual Unit Code: K/504/8630

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know about the stages of the mentoring relationship.	1.1	Describe the stages of a typical mentoring relationship.
		1.2	Discuss the records that are kept at each stage of the mentoring relationship.
2.	Understand techniques used to make mentees feel comfortable.	2.1	Describe communication skills used in mentoring.
		2.2	Describe the impact of the environment on the mentoring relationship.
		2.3	Describe ways of dealing with potential barriers to a good mentoring relationship.
3.	Understand the boundaries of a mentoring relationship.	3.1	Discuss why a contract is important for a mentoring relationship.
		3.2	Discuss the impact and importance of mentoring guidelines and ethical issues.
		3.3	Describe how and when to end a mentoring relationship.
4.	Understand when and to whom referrals should be made.	4.1	Describe key referral routes.
		4.2	Describe situations when mentees may need or benefit from being referred to other professionals.

Assessment Guidance:

NA

Additional Information:

NA