

Unit Title: Showing Visitors Around A Small Animal Enterprise
Unit Level: Entry 3
Unit Credit Value: 2
GLH: 20
LASER Unit Code: WJC615
Ofqual Unit Code: M/506/0486

This unit has 1 learning outcome.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to greet and show visitors around a small animal unit.	1.1	Present self appropriately.
		1.2	Conduct self appropriately and politely.
		1.3	Give a reason for greeting visitors politely.
		1.4	Show visitors around the unit.
		1.5	State why visitors should not touch animals.

Assessment Guidance:
NA

Additional Information:
NA