

**Unit Title:** Group And Teamwork Communication Skills  
**Unit Level:** Level 1  
**Unit Credit Value:** 3  
**GLH:** 27  
**LASER Unit Code:** WJC519  
**Ofqual Unit Code:** K/506/0664

This unit has 7 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Understand the roles and responsibilities associated with working in a group.	1.1	Identify the different roles of group members when completing specific group tasks.
2.	Be able to interact with group members and staff.	2.1	Communicate appropriately with others in structured situations.
3.	Be able to listen and understand.	3.1	Demonstrate how to select information being communicated orally and respond appropriately, showing that the information has been understood.
4.	Be able to let others communicate within a group situation.	4.1	Demonstrate how to allow others to express their view/responses without interrupting on at least three occasions in different group situations.
		4.2	Outline why this is important.
5.	Know the importance of co-operation when working in group situations.	5.1	Identify at least three situations when co-operation is necessary to achieve a group task.
6.	Be able to accept and respond to praise and criticism.	6.1	Demonstrate the appropriate response to praise and constructive criticism from group members in different structured contexts.
7.	Understand relationships within own team.	7.1	Outline how to respond to those in authority of a team.

**Assessment Guidance:**

NA

**Additional Information:**

NA