

**Unit Title:** Serving Food And Drink  
**Unit Level:** Entry 3  
**Unit Credit Value:** 2  
**GLH:** 20  
**LASER Unit Code:** WJC477  
**Ofqual Unit Code:** J/506/0820

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to serve food and drink to customers.	1.1	List the stages in serving the customer food and drink.
		1.2	Serve food and drink to customers, politely, safely and hygienically.
2.	Be able to work as part of a food and drink service team.	2.1	State how to work well as part of a food and drink service team.
		2.2	Work with others to serve food and drink.
		2.3	Assist in the preparation/assembly of food and drink.
		2.4	Assist in the safe and hygienic preparation, maintenance and cleaning of service areas.

<b>Assessment Guidance:</b>
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NA
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<b>Additional Information:</b>
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