

Unit Title: Using Listening And Responding Skills
Unit Level: Entry 3
Unit Credit Value: 1
GLH: 10
LASER Unit Code: WJC467
Ofqual Unit Code: J/506/0672

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to obtain information from others.	1.1	Demonstrate the ability to follow a verbal explanation in different contexts.
		1.2	Demonstrate the ability to listen for a narrative in different contexts.
		1.3	Identify new and relevant information from discussions and explanations.
		1.4	Use verbal and non-verbal communication in order to confirm understanding.
2.	Be able to use information gained from others.	2.1	Follow a straightforward set of instructions and directions by listening.
		2.2	Respond to questions.

Assessment Guidance:

NA

Additional Information:

NA