

**Unit Title:** Problem-Solving Skills  
**Unit Level:** Level 1  
**Unit Credit Value:** 1  
**GLH:** 9  
**LASER Unit Code:** WJC391  
**Ofqual Unit Code:** F/506/1058

This unit has 3 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Understand what is meant by problem-solving.	1.1	Outline what is meant by problem-solving.
2.	Understand problem-solving techniques.	2.1	Identify three characteristics of difficult problems.
		2.2	Identify three problem-solving techniques.
		2.3	Outline three potential barriers to problem-solving.
3.	Be able to use problem-solving techniques to reach a solution.	3.1	Use a problem solving technique to solve a problem.
		3.2	Identify: <ul style="list-style-type: none"> <li>• two strengths</li> <li>• two areas for improvement.</li> </ul>

**Assessment Guidance:**

NA

**Additional Information:**

NA