

**Unit Title:** ICT System Operation  
**Unit Level:** Level 1  
**Unit Credit Value:** 6  
**GLH:** 50  
**LASER Unit Code:** WJC342  
**Ofqual Unit Code:** D/506/1066

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know the functionality of specified parts of the system.	1.1	Outline the functionality of parts of the system including: <ul style="list-style-type: none"> <li>• service levels (e.g. availability, quality)</li> <li>• routine maintenance</li> <li>• monitoring</li> <li>• data integrity (e.g. backups, anti-virus)</li> <li>• consumables use, storage and disposal</li> <li>• Health and Safety</li> <li>• information recording and reporting</li> <li>• obtaining work permissions</li> <li>• security and confidentiality (e.g. GDPR requirements, firewall).</li> </ul>
2.	Know how to operate specified parts of the system.	2.1	Outline how to operate parts of the system including: <ul style="list-style-type: none"> <li>• following procedures</li> <li>• identifying and reporting system faults</li> <li>• recording operational information</li> <li>• how to recognise system faults.</li> </ul>
		2.2	Assess and minimise risks related to your own actions such as: <ul style="list-style-type: none"> <li>• loss or corruption of data</li> <li>• data and system security</li> <li>• loss of service</li> <li>• damage to equipment.</li> </ul>

**Assessment Guidance:**

NA

**Additional Information:**

NA