

**Unit Title:** Working In A Care Environment  
**Unit Level:** Entry 2  
**Unit Credit Value:** 2  
**GLH:** 20  
**LASER Unit Code:** WJB348  
**Ofqual Unit Code:** K/504/1306

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
<b>The learner will:</b>		<b>The learner can:</b>	
1.	Know safety rules when working in a care environment.	1.1	State health and safety rules when working in a care environment.
		1.2	Maintain the safety of self and others when working in a care environment.
		1.3	Identify fire procedures in a care environment.
2.	Know types of equipment used when working in a care environment.	2.1	Identify common equipment used when working in a care environment.
		2.2	State his/her use of equipment when working in a care environment.
3.	Know his/her role in a care environment.	3.1	State roles required in a care environment.
		3.2	State his/her duties when working in a care environment.
		3.3	Carry out activities in a care environment.
4.	Be able to communicate with others when working in a care environment.	4.1	Respond to a query politely.
		4.2	Identify a person to refer a query to in a care environment.
		4.3	Identify a person to refer a complaint to in a care environment.
		4.4	Identify a person who can support him/her in a care environment.

<b>Assessment Guidance:</b>
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<b>Additional Information:</b>
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