

Unit Title: Following Instructions
Unit Level: 2
Unit Credit Value: 1
GLH: 6
LASER Unit Code: WJB097
Ofqual Unit Code: K/502/3565

This unit has 1 learning outcome.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Be able to follow verbal and written instructions related to work based tasks.	1.1	Describe why following instructions is important in work based situations.
		1.2	Demonstrate their ability to follow verbal and written instructions in 3 different situations, showing they can: a. Use active listening skills b. Show appropriate use of questioning skills to clarify their understanding c. Record the instructions in an appropriate way.
		1.3	Describe problems that can prevent understanding of verbal and written instructions and how they can be resolved.
		1.4	Describe 2 situations where following instructions and/or not following instructions can be unsafe.

Assessment Guidance:
NA

Additional Information:
NA