

**Unit Title:** Developing Skills For Listening To Children  
**Unit Level:** Level 1  
**Unit Credit Value:** 3  
**GLH:** 27  
**LASER Unit Code:** WJA403  
**Ofqual Unit Code:** H/503/8193

This unit has 5 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Understand the value and benefits of listening to children.	1.1	List the value and benefits of listening to children.
2.	Know how to listen to children.	2.1	Describe how to actively listen to children.
3.	Understand the importance of acknowledging children's feelings and needs.	3.1	Give an example of acknowledging a child's feelings.
		3.2	Give an example of acknowledging a child's needs.
4.	Know to ask appropriate questions when listening to children.	4.1	Give an example of an open question.
		4.2	Give an example of a closed question.
		4.3	Give an example of when it is appropriate to use a closed question when listening to children.
		4.4	Give an example of when it is appropriate to use an open question when listening to children.
5.	Understand the intention of listening.	5.1	Identify the purpose of listening with empathy and without expectation of a specific outcome.
		5.2	Identify the possible negative effects of having his/her own 'agenda' when listening.

**Assessment Guidance:**

NA

**Additional Information:**

NA