

Unit Title: Understanding Cultural Differences
Unit Level: 1
Unit Credit Value: 3
GLH: 27
LASER Unit Code: CAM101
Ofqual Unit Code: A/601/0037

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Understand what is meant by the term multi-cultural.	1.1	Outline what is meant by the term multi-cultural.
		1.2	Provide some statistical evidence of the number of people from other cultures and ethnicities living in the UK today.
		1.3	Give examples of what it means personally to live in a multi-cultural society.
2.	Recognise the benefits of living and working in a multi-cultural society.	2.1	Give examples of how a multi-cultural society extends to the workplace.
		2.2	Outline the benefit of living and working in multi-cultural society and give examples of some of the challenges it poses.
3.	Understand cultural differences and practices in the workplace.	3.1	Define cultural differences.
		3.2	Give two examples of cultural differences observed within own workplace, for example, food, religious practices.
		3.3	Describe the range of race and cultural differences that are accommodated within own workplace.
		3.4	Describe occasions in the workplace when cultural differences has enhanced working practices.
		3.5	Contribute to a discussion about the value and challenges of people of different races and culture working together to include: (a) understanding body language; (b) listening and speaking carefully; (c) not jumping to conclusions; (d) recognising different faiths; (e) family and social life.
		3.6	Identify a possible consequence of not tolerating race and cultural difference in the workplace.
		3.7	Identify ways that the workplace seeks to promote multi-cultural attitudes.
4.	Understand that each individual has both	4.1	Identify the difference between rights

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rights and responsibilities in a diverse workforce.		and responsibilities.
	4.2	Give examples of rights that all people can expect in a diverse workplace.
	4.3	Identify what is meant by a person's responsibilities in a diverse workplace and give examples.
	4.4	Define the words: (a) discrimination; (b) unlawful; (c) entitlements; (d) statutory.

Assessment Guidance:
NA

Additional Information:
NA