

**Unit Title:** Accessing Helping Services  
**Unit Level:** Entry 3  
**Unit Credit Value:** 3  
**GLH:** 30  
**LASER Unit Code:** CAK970  
**Ofqual Unit Code:** H/600/6533

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know what the service is for.	1.1	Give a simple outline of the functions of the service.
2.	Know how to find the service.	2.1	Find an example of the service in the locality.
3.	Be able to use the service.	3.1	Follow steps to access the service.
		3.2	State a requirement of accessing the service.
4.	Know when the service is needed.	4.1	List two circumstances when s/he might need the service.
		4.2	State an expected outcome of accessing the service.

**Assessment Guidance:**

As an E3 level unit it is expected that the learner for the majority of the assessment will be acting independently with any support being minimal. Practical tasks should normally be in a real environment.

**Additional Information:**

NA