

Unit Title: Accessing Helping Services
Unit Level: Entry 2
Unit Credit Value: 3
GLH: 30
LASER Unit Code: CAK969
Ofqual Unit Code: D/600/6532

This unit has 4 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know what the service is for.	1.1	Give a function of the service.
2.	Know where to find the service.	2.1	Locate an example of the service in the locality.
3.	Be able to use the service.	3.1	Follow straight forward steps to access the service.
4.	Know when the service is needed.	4.1	List two circumstances when s/he might need the service.
		4.2	List an expected outcome of accessing the service.

Assessment Guidance:

As an E2 unit it is expected that the learner may require some assistance in the form of prompts for the assessment. Practical tasks may be in a simulated environment.

Additional Information:

NA