

Unit Title: Developing Assertiveness
Unit Level: Entry 2
Unit Credit Value: 2
GLH: 20
LASER Unit Code: CAK941
Ofqual Unit Code: Y/600/6478

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Recognise key implications and benefits of assertiveness.	1.1	State a situation in which assertiveness can be used to achieve a desired outcome.
		1.2	State a benefit of being assertive.
2.	Understand ways of being assertive in a given situation.	2.1	State a situation in which s/he may need to be assertive.
		2.2	State a way to address the situation.
		2.3	State the importance of self-control when being assertive.

Assessment Guidance:

As an E2 unit it is expected that the learner may require some assistance in the form of prompts for the assessment. Practical tasks may be in a simulated environment.

Additional Information:

NA