

Unit Title: Developing Assertiveness
Unit Level: Entry 1
Unit Credit Value: 2
GLH: 20
LASER Unit Code: CAK940
Ofqual Unit Code: J/600/6475

This unit has 2 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Recognise key implications and benefits of assertiveness.	1.1	State a situation in which assertiveness can be used to achieve a desired outcome.
2.	Understand ways of being assertive in a given situation.	2.1	State a situation in which she/he may need to be assertive.
		2.2	State a way to address the situation.

Assessment Guidance:

As an E1 unit it is expected that the learner may require some support and prompting when doing the assessment but will be able to provide meaningful and appropriate responses to the tasks. The unit is only assessed at the application stage of the continuum.

Additional Information:

NA