

Unit Title: Developing Communication Skills
Unit Level: Entry 1
Unit Credit Value: 3
GLH: 30
LASER Unit Code: F/502/4317
Ofqual Unit Code: CAI218

This unit has 3 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Listen and respond to other people.	1.1	Show understanding in his/her response to what they have heard.
2.	Speak (or use other means) to communicate with other people.	2.1	Use words, signs, phrases, objects or symbols to communicate.
3.	Engage in discussion with other people.	3.1	Share ideas or preferences with others.

Assessment guidance mandatory if completed	All assessments of this unit must make use of the entry 1 achievement continuum. Judgements should be recorded on the entry 1 learner transcript and indicate the stage on the continuum at which the learner has achieved the learning outcomes.
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