Dear colleague

Welcome to the first Quality Update for this academic year, which includes important information on external quality assurance and verification processes for 2016-17. As your centre has Direct Claims Status (DCS) for one or more sectors, this allows your authorised Internal Quality Assurer (AIQA) to claim achievement within their specified curriculum area(s). AIQAs are responsible for ensuring the security of the award of credit by checking that your own internal quality systems are appropriate and properly implemented.

Claiming learners’ achievements

During the academic year please use the EResults facility to claim your learners’ achievements as they complete the regulated/unregulated qualification for which they have been registered. Once the EResults submission has been uploaded your AIQA will receive an email alert asking them to approve and verify learner achievements. The AIQA must ensure adequate and appropriate assessment and internal quality assurance has taken place and evidence is sufficient for claiming achievements. Following verification, learner achievements will be processed and certificates despatched to your centre administrator.

AIQA Networking event

All LASER AIQAs are required to attend a minimum of one AIQA Networking event at least every two years. Please [click here](http://laser-awards.org.uk/content2.asp?id=417) to see the events for this academic year and to book your place.

Standardisation events

We are pleased to announce the dates for this year’s annual Standardisation events. Please [click here](http://laser-awards.org.uk/content2.asp?id=39) to see more details and book your place. Benefits of attending these events include networking with colleagues from other educational organisations, sharing good assessment and internal quality assurance practices, receiving updates on qualification developments and processes, and providing you with an opportunity to feed into the qualification review process.

LASER guidance documents

LASER has a number of assessment and internal quality assurance templates to support tutors and internal quality assurers in setting up a workable and coherent recording system for learners’ achievements. Please [click here](http://laser-awards.org.uk/content2.asp?id=40)  to access these documents.

LASER training

LASER provides a high quality, low cost and very popular training service to help you plan, deliver and administer courses and qualifications. For more information please click on the relevant course title.

[Level 3 Award in Education & Training](http://www.laser-awards.org.uk/content2.asp?id=431)

[Level 4 Award in Understanding the Internal Quality Assurance of Assessment Processes and Practice](http://www.laser-awards.org.uk/content2.asp?id=432)

[Level 3 Award in Understanding the Principles and Practice of Assessment](http://www.laser-awards.org.uk/content2.asp?id=433)

Tailor-made training can also be delivered at your centre to meet your individual needs – please contact [Marcia Fernandes](mailto:M.Fernandes@laser-awards.org.uk) if you would like to discuss how we can help.

If you have any administration, assessment or internal quality assurance queries please visit the [Frequently Asked Questions](http://laser-awards.org.uk/faq.asp)  section of our website.

Should you have any further questions or comments please email [quality@laser-awards.org.uk](mailto:quality@laser-awards.org.uk) or Julie Corrie, Quality Manager [j.corrie@laser-awards.org.uk](mailto:j.corrie@laser-awards.org.uk)

We look forward to working with you during 2016-17!