

Unit Title: Accessing Helping Services
Unit Level: Entry 1
Unit Credit Value: 3
GLH: 30
LASER Unit Code: CAK968
Ofqual Unit Code: R/600/6530

This unit has 3 learning outcomes.

LEARNING OUTCOMES		ASSESSMENT CRITERIA	
The learner will:		The learner can:	
1.	Know what the service is for.	1.1	State something about the service.
2.	Be able to use the service.	2.1	Participate in accessing the service.
3.	Know when the service is needed.	3.1	Give a circumstance when s/he might need the service.

Assessment Guidance:

As an E1 unit it is expected that the learner in the performance of the assessment may require some support and prompting but will be able to provide meaningful and appropriate responses to the tasks at the application stage of the continuum.

Additional Information:

NA